



WHOLESALE TERMS & CONDITIONS 2019

800-344-7242, ext. 132

830-249-3567 (fax)

wholesale@flyingcirclegear.com

- Tax ID certificate must be provided to receive Wholesale Prices
- Minimum opening order: \$150.00
- Re-order minimum: \$ 75.00
- Payment: We accept Visa, MasterCard & American Express. Net 30 may be available with credit approval.
- FOB Origin: Standard shipping method is FedEx Ground for orders shipped within the continental United States. Orders to Alaska, Hawaii & other countries ship USPS Priority Mail.
- Placing Orders: Orders may be placed by phone, fax or e-mail.
- Lead Time: Please allow 2-3 business days from receipt of order for non-customized bags. For custom decorated bags, please allow 10-12 business days after artwork is approved. For customized orders of 150 pieces or more, extra processing time may be required.
- Customization of Bags is available:
 - Minimum order of 12 pieces.
 - Silk Screening – \$2.00 per color / per location / per bag – Up to 3 color max.
 - Embroidery – \$ 7.00 per bag / per location – Up to 30,000 Stitches – Single or Multi color *(Very complex logos may require a slightly higher embroidery fee. If you provide digitized, production-ready artwork in the correct size in a .dst format, embroidery fee is \$5.00 per bag / per location.)*
- Our Guarantee:
 - 100% guarantee against defects in workmanship or materials, under normal use
 - Damaged items will be repaired or replaced
- Our Return Policy:
 - All returns must have a return authorization number.
 - To obtain a return authorization number call or e-mail us and provide the bag style number, color, and type of defect *(style & color code is listed on the inside label of each bag)*.
 - Personalized / customized items cannot be returned or exchanged, unless they are defective.
 - All final sale & close out items are **final**. No returns or exchanges are allowed.
- We ask that you use our small minimum order requirement to maintain a small inventory. We do offer drop shipping for a nominal fee of \$3.00 per order. Request for drop shipping must be clearly stated on your purchase order, in your e-mail order, or requested when ordering by phone. Orders that indicate a shipping address other than yours will automatically be treated as a drop ship order and charged the drop ship fee.
- We expect that our products are sold at a reasonable retail markup & in a retail environment. If we discover wholesale customers re-selling at or near wholesale, taking part in Facebook 'buy-ins', or in flea market environments, selling on e-Bay or Etsy, we reserve the right to discontinue our business relationship.
- Removal of Flying Circle hang tags or labels is not allowed. *(hang tags do not include retail price)* We reserve the right to discontinue our business relationship with any wholesaler who does this.
- Terms & conditions are subject to change. Wholesale customers will be notified via e-mail when changes are made. Please insure we have your current e-mail address so you will receive important updates.